Support for Online Learning

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- **Virtual Learning Community (VLC)**
    - Academic Continuity Essentials Tools and Tips Documentation
    - On Demand Webinars, Tutorials, and Documents to train and to aid teaching online (VLC Faculty page)
    - Attachments will be included of Bb Learn and Moodle webinars, tutorials and documents
    - Download courses in Bb Learn/Moodle.
    - Receive instruction on Technology and Tools
    - Request help in any online area

- **Learning Technology Resources** (System-wide contracts free to colleges)
    - Learning Management System Contracts:
        - Bb Learn License
        - Moodle Open LMS
            - Collaborate Web-conferencing
            - IntelliBoard Analytics
            - SafeAssign Plagiarism Software
            - Ally Accessibility Software
            - Training
    - Documentation on Accessing Blackboard Learn and Moodle Open LMS with Limited Internet Connectivity

- **Bb Student Services Help Desk** – 24/7 assistance for faculty and students for Bb Learn, Open LMS, Moodle, Canvas, Sakai and D2L.

- **Integrated Library System**
    - Services include centralized purchasing and cataloging services for the community college libraries. This includes planning, development, and implementation of automated support systems; technical support of these systems; and training. Purchasing support includes negotiating discounts with vendors, processing orders for materials, and advising libraries in local

purchasing procedures. Search the Community College Libraries in North Carolina (CCLINC) catalog at [CCLINC](#).

- **Chatstaff**
  - Chatstaff provides an after-hours and weekends online library reference support for all North Carolina Community College System students and faculty. This help desk supports students by addressing their specific questions and reference needs by directing students to collections and resources to best assist them in their studies. The help desk employees are American Library Association (ALA) accredited librarians with years of experience in assisting library patrons.

- **Hayden-McNeil Lab Simulations**
  - Biology and chemistry lab simulations; accompanying lab manual; free instructor accounts with the ability to customize and create labs; store content and reuse resources; technical and help desk support for faculty and students; auto-grading for test and gradebook; analytics platform to assess student performance; labs available to NCCCS students for $15.00 per course.

- **STATRef and Pharmacology World / BoardVitals / Primal Videos**
  - STATRef provides an unlimited use license for all colleges. The database contains electronic medical textbooks, journals, and current articles on allied health, nursing, dental, and emergency services. Access is by IP authentication on campus and remote login off campus. Access is also available through a free mobile app for electronic devices.
  - BoardVitals provides exam banks for nursing, radiology technology, surgical technology and dental hygiene. The exam banks enable our students to practice for state certification tests which they must pass for licensure.
  - Primal 3-D Videos support courses and programs using anatomy and physiology.

- **V-Scope Explorer: Basic Biology, Anatomy & Physiology, and Microbiology**
  - High-resolution microscopy which mimics physical functionality of a real microscope and requires students to follow traditional laboratory process and protocol; web-deliverable, includes study guides, and can be downloaded to college servers; free professional development workshops by vendor.

- **Virtual Computing Environment**
  - Collaborative project of the North Carolina Community College System and NC State University allows individual community colleges to provide computer lab services through cloud computing and to achieve cost efficiency for software and hardware. The VCE business model provides community colleges a cost-effective

alternative to expensive, traditional computer labs. Software is loaded to the environment and allows student and instructor access 24/7.

- **NCLOR**
  - Repository to manage, collect, and share digital learning resources for use in traditional or distance learning environments; over 194,000 learning objects and resources including NROC, V-Scope Explorer, Intelecom Adult Basic Education; open educational resources; ebooks; professional development tutorials and videos and hundreds of quality resources to support specific NCCCS courses. Interactive learning objects are mapped to the NCCCS courses. The NCLOR reduces duplication of effort associated with course development; and resources are integrated and accessible through Blackboard and Moodle.